



PASSWORD REMOVAL REQUEST FORM

PLEASE INCLUDE THIS DOCUMENT WITH YOUR SHIPMENT

CASE NUMBER: _____

Name: _____ Company (if applicable): _____

Street: _____ City: _____

Province/State: _____ Country: _____ Postal Code/Zip: _____

Telephone #: _____ Email: _____

Payment Option: VISA ___ MasterCard ___ American Express ___

Cardholder's Name: _____

Card Number: _____ Expiry Date: ____ / ____

PIN Code: _____

Payment information can also be submitted by contacting Customer Service: 1-250-686-3215 (Mon. to Fri. - 9:00 am to 4:00 pm PST)

System Information:

(If you have a multiple order, please include only this section on a separate document for each additional system.)

Laptop Model: _____ Manufacturer: _____ S/N: _____

Hard Disk Model: _____ Manufacturer: _____ S/N: _____

Operating System Password Removal required (\$299 CDN): YES ___ NO ___

(A Administrator/Supervisor password will not remove Hard Disk passwords. Administrator/Supervisor Password Removal does not include Hard Disk password removal; Hard Disk password removal is billed separately as it requires separate techniques.)

Hard Disk Password Removal required: YES ___ NO ___

Please choose one (1) of the following Hard Disk Password Removal Options:

- Unlock - \$320 CDN** (NO data recovery, NO Media certification – drive is returned blank, O/S must be reinstalled)
- Unlock and Certify - \$399 CDN** (NO data recovery – drive is returned blank, O/S must be reinstalled)
- Unlock, Recover Data, Certify, Restore Data - \$ Per Quote** (supplied after analysis is performed)

Password removal prices are based on operational drives; service charges may increase and turnaround times may vary if unit is physically damaged.

Please Include Proof of Ownership Documentation with Your Incoming shipment! --

(If valid ownership documentation is unavailable, please call or email info@pcsdatarecovery.com for additional details.)

Return Shipment Information: (MUST SHIP VIA FedEx)

Carriage Value (Insurance): \$ _____

(Return shipment Customs Value for International deliveries will be equal to the indicated Carriage Value)

Courier account number (if applicable): _____

Authorization to provide Courier with Credit Card Information (signature): _____